

Global System Setup

Description	Available in Version	Incident #	Global System Option #
Global System Options Maintenance– Property Column Look up F8 Look up now available in the ‘Prop’ column of Global System Options Maintenance screen.	5.2.128	123747	
Posting Code Maintenance - Added More Information to Tax Code Lookup In Posting Code Maintenance Screen, F8 Look up on the Tax Code field now displays the Tax Code, Type (inclusive or exclusive), Tax Percentage or Tax Fixed Dollar Amount.	5.2.131	128054	

Front Desk

Description	Available in Version	Incident #	Global System Option #
Front Desk Dashboard – New Features Front Desk Dashboard now has 2 new columns to indicate whether a reservation has Notes About Text entered (T) and/or any Service Codes assigned (S). From the Dashboard, Services can be modified however text is view only. Left Click/Right Click, or F5 to access fields.	5.2.125	52381	
Soft Check-In with French Characters Soft check-in emails body now supports French characters.	5.2.125	103931	
Email Folio and ‘Mail To’ Option PDF Folios that are being emailed; User’s now have the option to be able to change the “Send To” Name and Address on the Folio being emailed, using the MORE button on the face of the reservation. The “Mail To” field, which automatically defaults to “Guest”, can be changed to Company, A/R, Guest or Caller. The Name and address on the selected option will default on the Folio header.	5.2.125	119196	
Taxes are Reported Correctly when Rate Amount is Updated Assignment Chart taxes will recalculate when the rate amount is changed.	5.2.125	121329	
Date Change on a Guest Reservation – Rate Change Dialogue Box Display When changing the dates on a reservation, a dialogue box is presented asking, “Do You Want New Rates?” YES or NO options are provided. YES will update the rates in accordance to rate strategies in place. NO will maintain Rate currently held on reservation.	5.2.125	120573	
Global System Option 500 is Now Multi-Property Global System Option 500, which allows Taxes to be posted to a separate folio, is now available to be configured by Property, for Multi Property environments.	5.2.126	107061	500
Derived Rates with Rate Hurdles – New Feature This feature is intended for use in hotels where the prices for large number of rate types are based on the price of a single rate type, and all rates being derived are to be priced and behave in the same manor. The purpose is to reduce the number of seasonal rates	5.2.126	121558	486



and yield directives needed to manage the property for like rates.			
Rate Hurdles – New Feature This feature provides a mechanism whereby rates can be adjusted up or down based on a predicted demand level. Please contact Support for more in depth information.	5.2.126	121559	486
Validate Email Address After entering an 'E' in the 'Send Confirm' field within "Guest Reservations" screen, the 'Email Address' field within "Email Address Confirm" screen is now checked for @ symbol. If the entry in this field does not have @ symbol, 'Invalid Email!' message is returned. NOTE: 'Email Address' field within "Client Profile" screen is not validated.	5.2.126	122570	
Group Batch Rate Change – Voucher Updating When a rate type of a group reservation is changed using batch rate change the vouchers associated with the new rate type are updated on the guest reservations.	5.2.127	100662	
Waitlist Reservations – Changing Status When changing the status of a Wait list reservation to Reserved status from Guest Reservations screen, Maestro verifies inventory availability for the guest's full length stay.	5.2.127	111372	
Batch Rate Change with Dynamic Package Rate Type and Sharers Batch rate change with dynamic package and sharers.	5.2.127	66324	
GEM Dashboard – Completed Survey Total Added The GEM Dashboard now shows a total of completed surveys in the period requested. Totals completed will represent reservations departed in periods outside the date range, but whose surveys were received in the date range specified. Totals for Month to Date and Year to Date surveys received have also been added.	5.2.127	123237	
Reservation Trace Entry – Blank Line From Trace Screens, users can no longer drill down (F5) on a blank subject Line on the Reservation Trace Screen. Preventing creation of Traces without all required fields completed.	5.2.127	123372	
Reservation Activity Log – New Tracking Added The Reservation Activity Log now displays records for Reservation Guest Status changes as well as when a Guest has enrolled in the Maestro Loyalty Program.	5.2.127	123398	
Assignment Chart – Tax Display In previous versions, when a user drilled down (F5) in to the Housekeeping field within Assignment Chart, the Taxes displayed on the Assignment Chart would disappear when the user exited out of the Housekeeping Field, back to the Assignment Chart. This issue has been resolved.	5.2.128	123784	
Reservation Activity Log – Date Changes The Reservation Activity Log now displays all Date Changes made to a reservation, regardless of the screen that the Date Change was made and confirmed from.	5.2.130	121018	
Waitlist Reservation List Screen – New Sort Order Button and Booked On Column A new Sort Order button has been added to the Waitlist Reservation List screen to sort by ADR/Newest/Oldest. Additionally, a Column has also been added to show the Booked On Date.	5.2.130	79913	
Front Desk Dashboard – Group Reservation Display In a multi-property environment, the FD Dashboard Groups now displays Group Masters at all properties holding rooms and Group Master Ledger property. If Group Master has no rooms booked at any property, it will show on dashboard only for Ledger property assigned to Group Master Reservation.	5.2.130	96428	
Copy Reservation – Reservations with Dynamic Packages When copying a reservation with Dynamic Package items, all items will now be booked during the Copy Reservation Process.	5.2.131	92832	
Copy Reservation – New Option to Copy Other Charges	5.2.131	92832	



The Copy Reservation screen now allows the option to copy Other Charges that are assigned to the reservation that is being copied.			
Pre-Payment Amount – Tax Calculations & Calculation Rounding Global System Option 515 can be setup to include or exclude Taxes when collecting a Pre-Payment. In previous version for Maestro, rounding on amount due was not occurring correctly. This has been addressed.	5.2.131	117550	515
Quick Availability Chart - Default Display of the Rate Dollar Value Global System Option 559 has been created to control the default display of the rate value within Quick Availability. Users can chose; If this option is set to N the First Day rate will be displayed. If this option is set to A the Average rate will be displayed. If this option is set to Y the Total rate will be displayed. Toggle Button on Quick Availability is still available with this option.	5.2.131	126529	559

Front Desk & Guest Services Reporting

Description	Available in Version	Incident #	Global System Option#
Proforma Consolidated Invoice Manually transferred room charges to a group reservation folio now show the guest name instead of the group reservation name. This is true for Crystal and Maestro versions.	5.2.128	122383	
Group Guest Count Report The guest count column has been expanded from 3 digits to 4 digits to accommodate guest count from large groups.	5.2.130	125169	

Rate Management

~No changes in Maestro Version 5.2.125 to 5.2.132~

Yield Management

Description	Available in Version	Incident #	Global System Option #
Advance Booking Yield Logic Advanced booking logic has been changed to reflect the current business day as a relative day of 0 instead of relative day 1, to match the GDS logic.	5.2.131	127773	

Housekeeping & Offmarket Room Management

~No changes in Maestro Version 5.2.125 to 5.2.132~

Timeshare/Condo Management

Description	Available in Version	Incident #	Global System Option #
Process Past Commissions – Pre-Processing Process Past Commissions function was not including all revenue that has been posted to an Owner account. This issue has now been resolved.	5.2.128	123738	
Batch Owner Reservation Status Screen – New Client Code and Guest Type Code Fields Added Client Code and Guest Type Code to Owner Reservation Status screen which can now be referenced when creating Batch Owner Reservations. If the owner has a reservation status that indicates it is in the Rental Pool, Maestro will not make the Owner Reservation during that time frame. If the reservation status says Rental Pool N, the reservation will be made using the Owner Profile Client Code (If the client code in Owner Reservation Status screen is blank, the owner’s client code will be used). The Guest Type Code will be used as the assigned Reservation Guest Type. If the guest type is blank then the guest type from the Global Setup screen will be used. A report is now available to show all reservations that were processed as part of the Batch reservation process.	5.2.131	86535	
Commission Processing – Processing Controls Added more internal controls to ensure that all the revenue is posted to Owner accounts correctly.	5.2.131	126950	
Owner Statement – Remit Flag = P Added a new control to no longer print Blank Owner Statements when the Remit By flag is set to P for property.	5.2.131	128486	
Check Production Program – Remit By Flag The check production program now ensures that the Building and Room Field for all postings are created, as part of the Check Production, regardless of the remit by flag status.	5.2.132	81700	

Work Order Management

Description	Available in Version	Incident #	Global System Option #
Work Order Template – Completion Dates When creating multiple work orders using templates and set Intervals cross over a calendar year, the completion dates on all new work orders are now correct .	5.2.131	113804	

Night Audit & Balancing

~No changes in Maestro Version 5.2.125 to 5.2.132~

Front Office Management Reporting

Description	Available in Version	Incident #	Global System Option #
Pax and Occupancy Report - Time Share Column The time share 'Total' column has been modified to display 5 digits, instead of 4.	5.2.128	122103	
Manager's Flash Report – Include Details Option When system is configured to run the Crystal version of the flash report. There is now a Global System Option #423 that can be set to suppress the 'Include Details (Y/N)' option on the selection screen. If the system is configured to still use the Maestro Standard report, Global System Option #423 is ignored and the 'Include Details (Y/N)' option still appears.	5.2.132	127902	423

Analytics

~No changes in Maestro Version 5.2.125 to 5.2.132~

Accounts Receivable

Description	Available in Version	Incident #	Global system Option #
Display of Open Folios Folios which were created in Accounts Receivables module, where transactions had been previously posted but the folio currently had a zero balance, were being automatically hidden in previous versions. Global System Option 550 has been created to change this behavior. With this option set to Y all open folios that were created in Accounts Receivables module will be visible under Open Folios.	5.2.128	122735	550

Tour Operator Management

~No changes in Maestro Version 5.2.125 to 5.2.132~

Gift Card Management

~No changes in Maestro Version 5.2.125 to 5.2.132~

Spa Services

Description	Available in Version	Incident #	Global System Option #
Spa Settlement Screen & Receipt – Other Charges Display "Other Charges" that are associated with a Spa Booking via interface postings will now display in the "Spa Charge Settlement" screen and on the Spa Receipt.	5.2.126	121302	
Service Group – Posting of All Charges All associated charges for a Service Group which included more than one service package, will now post correctly.	5.2.131	126999	
Full Day Providers and 12 Providers View – Display of Standard Fee and Charge Fee Ensured that the Standard Fee and Charge Fee are populated immediately after a booking is made from either the 12 Providers View Screen and Full Day Providers Screen.	5.2.131	128038	
Reporting Category's for Spa, Shuttle, Facilities, & Alternate Inventory – New Menu Option A new Menu option called "Reporting Category" has been added to the Spa Maintenance Setup Screen. This new option allows users to define each reporting category with a code and description. Users can attach multiple Service types, Facility Types, Alternate Inventory Types and Shuttle Routes to the relative inventory and category.	5.2.132	116477	
Spa Booking – Member Discount Handling Any assigned Member discount that is associated with a Member Spa Booking, will now be applied when the bookings are created from Booking Information and Summary screens.	5.2.132	128271	
Spa Bookings – Member Discounts Can be Manual Added Member discounts can now be manually entered for a Member Spa Booking, based on the Member discounts assigned to the Member.	5.2.132	128272	
Split Payment – Now Supported for Credit Cards Payment processing was enhanced to support split payments made via multiple credit cards during the Settlement process.	5.2.132	129323	

Membership

Description	Available in Version	Incident #	Global System Option #
Secondary Members – Additional Entry Fields Created additional entry fields to allow notation of multiple Secondary Members on a single Member Account.	5.2.128	118885	

Alternate Inventory

~No changes in Maestro Version 5.2.125 to 5.2.132~



Facilities Management

Description	Available in Version	Incident #	Global System Option #
<p>Two Weeks Court and Classes – Changes to Screen The following changes have been made to this screen:</p> <ol style="list-style-type: none"> 1) Screen name has been changed to Two Week Schedule 2) Date field now has a Calendar Lookup and the Date can be over keyed by the user. 3) Building Code and Facility Type will be blank, allowing the user to use the Look Up option to display valid choices for each field. 4) New Filters have been added for “Instructor”, “Class”, “Court” and “Golf” allowing the user to key in a valid option or use the Calendar Look up. 5) Additional rows have been added to show additional availability 	5.2.127	119550	
<p>Two Week Schedule – Instructor Assignment & Legend Button A new button called “Assign” has been added to the Two Week Schedule screen to allow for assignment of instructors to each Facility code. To assign an Instructor, the instructor must have a valid schedule and the skills that are assigned to the facility code. Onscreen color coding, with an onscreen Legend Button, shows whether an instructor has been assigned to the Facility using the following colors: White – No Instructor has been Assigned Green – One Instructor has been Assigned Yellow – More than one Instructor has been Assigned</p>	5.2.130	120674	
<p>Updating Participant Name when Guest Reservation Name is Changed A dialogue box now appears when a guest reservation name is changed that has a Facility booking associated with it, which asks “Do you want to update the participant name for the associated spa and activity booking?”. Selecting Yes will display the Booking List By Res. # screen, allowing the user to select which participant name should be updated.</p>	5.2.130	121256	
<p>Changing the Facility Type/Code – Rate Display Update When changing an assigned Facility Type or Code from the Facility Booking Screen, the Rate Amount field will now correctly populate with a new amount based on the Type or Code that was changed, on the Facility Booking Screen, Booking List by Res # Screen and the Booking Information and Summary Screen.</p>	5.2.130	124260	
<p>Information Summary Screen – Display of CF Bookings Only Bookings with a status of Confirmed (CF) will be displayed on the Information and Summary screen. Additionally, users can now make Facility Bookings with a status of TN without receiving error messages.</p>	5.2.130	124341	
<p>New Markers for Facility Bookings New markers have been added for E-Forms to print the First, Last and Full Name of the Guest for Facility Bookings.</p>	5.2.131	128279	
<p>Facilities Booking – Can Now be Made for a Past Time on the Current Day Facility bookings can now be made for any time in the past, for the current day only. For Same Day, walk in bookings.</p>	5.2.131	102956	
<p>Tax Calculation on a Cancelled Booking In previous versions, if a user accessed an already cancelled booking, the Tax was being calculated again. This issue has been corrected.</p>	5.2.132	129374	

Shuttle Management

~No changes in Maestro Version 5.2.125 to 5.2.132~

Retail Point of Sale

Description	Available in Version	Incident #	Global System Option #
Barcode Scanning – Physical Inventory & Inventory Receiving Barcodes can now be scanned for retail items when completing a Physical Inventory Entry and / or Inventory Receiving Entry.	5.2.126	115923	

Sales & Catering

Description	Available in Version	Ref #	Opt#
Change Notification Screen – F&B Items The Change Notification Screen will now only display when a change has been made to F&B Items.	5.2.127	121856	
Inventory Items Released when Booking Cancellation Inventory items will be released when a booking is cancelled, and available in general inventory availability and reporting. Additionally, when a cancelled booking is un-cancelled, the availability of the previously booked inventory items will be checked and a warning will be displayed if the inventory is not available.	5.2.127	123113	
Trace Display Order Booking traces are now displayed on screen by Trace Start Date followed by Trace Start Time and then Trace Code.	5.2.130	113382	

Sales & Catering Reporting

~No changes in Maestro Version 5.2.125 to 5.2.132~



Loyalty Program Management

Description	Available in Version	Incident #	Global System Option #
Online (ResWave) Loyalty Enrollment – Email Confirmation Create and send loyalty signup emails when a new loyalty profile is created through Reswave. The email will be sent immediately if the “Send Immediately” flag is turned on in the Email Setup Screen.	5.2.126	122416	

Table Reservations

~No changes in Maestro Version 5.2.125 to 5.2.132~

Crystal Reporting

Description	Available in Version	Incident #	Global System Option #
Guest Itinerary – Guest Transportation Now Included Transportation Requests entered on Individual Guest reservations can now included on the Guest Itinerary Form. A new Guest Itinerary which includes Transportation Details is available by request, from Maestro Support.	5.2.125	121180	
365 Pickup Report When running the report, the Report Date now defaults to current date. The date can be changed successfully using the Calendar Look Up for any date, including Future Dates.	5.2.132	128812	

ResWave

Description	Available in Version	Incident #	Global System Option #
Guest Name Changes in ResWave – New System Option to Control Profile Creation Global System Option 551 has been created to control whether a new client profile is created when a guest name is changed through ResWave. When this option is set to a Y, a name change will create a new Client Profile in Maestro.	5.2.130	124364	551
WebPro Online Check In – Transportation Screen Options Within the WebPro Check In Setup Screen, a new option has been added to the “Pick Up Guest” Field. When the option of S is selected, the transportation pickup screen will not be displayed during Web Pro check-in process.	5.2.132	128468	
Multi-Property Database – Reservation Look Up Messages	5.2.132	125934	



When multiple properties with ResWave are running on one database and each property has its own ResWave interface configuration, users were receiving incorrect error messages when attempting to look up a ResWave reservation at another property. This issue assigned the same ResWave reservation number to more than one reservation. This was corrected by displaying the correct message to the advising the user to log into the correct property.			
Room Type Grouping – Availability Display ResWave now accurately displays availability for Room Type Groups.	5.2.132	128210	
ResWave – Reservation Add-on Deletions in Maestro When a Guest Reservation record has been modified in Maestro to remove an “Add-On”, ResWave will display the reservation as modified.	5.2.126	122958	

GDS

Description	Available in Version	Incident #	Global System Option #
Mobius Two-Way Interface Mobius now has a two-way interface with Maestro. This interface supports the following: 1) Receipt of new, cancelled and modified reservations. 2) Upload of availability and open/close by room type. 3) Upload of open/close, arrival restrictions, departure restrictions, minimum stay & maximum stay by rate type / room type. 4) Upload of rates by rate type / room type.	5.2.130	126150	

Interfaces

Description	Available in Version	Incident #	Global System Option #
EzRms Interface - Now Supports Rate Hurdles This interface now handles BAR rates using rate hurdles. Rate restrictions such as open/close, minimum LOS, etc. are still handled via Maestro yield management but the rate pricing is all done through rate hurdles. The interface now also supports cross-reference tables for room and rate types. Communications are still processed through FTP.	5.2.125	77059	
POS Posting to Owners When posting to Owners through the POS interface, the building and room are now automatically populated within the Folio Detail screen.	5.2.125	121360	
GDS Reservation - Invalid Characters in First Name Field Some GDS reservations were integrating with invalid characters in the first name field. This issue is now resolved.	5.2.126	121946	



Delphi Interface – Program / Feature Changes The Delphi Interface has been updated to: 1) Not send cancelled groups if the group reservation has never been synced with Delphi. 2) Do not send any groups for the exceptions report transaction, which are not reserved reservations and not in-house unless they have been previously linked. 3) If a tentative inventory group comes across from Delphi as booked inventory then the group is moved to Definite in Maestro and the inventory is booked.	5.2.128	123792	
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